

# 1098-T Tax Form: Student Frequently Asked Questions

## 1. What is a 1098-T form?

The 1098-T form is a document which contains information to assist the IRS and you in determining if you are eligible to claim educational related tax credits such as the American Opportunity (Hope Credit extended) and Lifetime Learning Credits. For additional information, below are two sites that can be used as resources.

ECSI site: https://heartland.ecsi.net/index.main.html#/access/FAQtaxDocuments

IRS Site: https://www.irs.gov/forms-pubs/about-form-1098-t

## 2. Where do I get my 1098T form?

Carrington College has partnered with ECSI, to distribute the 1098T forms to students. If you submitted your consent in advance, you will get an email when the data is available. If consent was not received for electronic delivery, then the form will be mailed. Either by email or mail, the required deadline is that the form be dated on or before 01/31/2024.

## 3. Was a copy of the 1098-T form also sent to the IRS?

Yes. The Taxpayer Relief Act of 1997 (TRA97) required Carrington College to send a copy of the 1098- T form to the IRS for any student with qualified tuition and related expenses for the previous calendar year. These will be sent in March as required and again if there are any updates or corrections to your 1098-T.

#### 4. Where can I find 1098-T form?

To access your 1098-T statement online, you will need:

- · First and Last Name
- Social Security Number
- Student's Zip Code (provided by Carrington as of 01/09/2024)

To access your 1098-T form from the Heartland ECSI website now, you can follow these steps:

- 1. Go to https://heartland.ecsi.net/index.main.html#/access/lookup
- 2. Select "I need my 1098-T Tuition tax statement", click Go>>
- 3. Search school name using "Carrington"
- 4. Select: "The School Name for your campus see below or the email sent 1/23/2024"
- 5. Click Submit
- 6. Complete the form and Click Continue
- 7. On the right side, click on "View Details" to see some information.
- 8. Click View/Print Statement to see the complete form.



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#### School Search



ESCI also provides additional information and resources regarding Tax Documents on their site. Below is the link to that information:

https://heartland.ecsi.net/index.main.html#/access/FAQtaxDocuments

\*Students who attended under multiple locations may have more than one statement. The email that was sent to you included the **School Name** used for your 2023 tax record.

Client Code	School Name
YH	Carrington College (CA), Inc (formerly EDCOA, Inc)
YJ	Carrington College (ID), Inc (formerly American Institute of Health Technology, Inc)
YK	Carrington College (AZ), Inc (formerly Apollo College, Inc)

Campus	Client Code
Carrington College - Albuquerque	YK
Carrington College – All CA Locations (including online)	YH
Carrington College - Boise (including online)	YJ
Carrington College – Las Vegas	YK
Carrington College – Mesa	YK
Carrington College – Mesquite	YJ
Carrington College – Phoenix (including online)	YK
Carrington College – Portland	YK
Carrington College – Reno	YJ
Carrington College – Spokane (including online)	YK
Carrington College – Tucson	YK

#### **ESCI Support**

If you have any questions about the navigation of the site or have problems logging in, please contact an ECSI representative at **866.428.1098 (M-F 7:30 AM to 8:00 PM EST)**.

They also offer Live Chat and Text options through their Help Center https://heartland.ecsi.net/index.main.html#/contactus



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## 5. What if I find a discrepancy on my 1098-T?

Please contact your Campus Student Finance Department for assistance.

If after these options you have additional questions or concerns about the information reported, you can call and leave a message at **916-545-7120** or email **1098TSupport@carrington.edu**. Please send from an email account you monitor closely and include your name, phone number and student ID.

Your email will create a ticket. Please allow up to 72 hours to receive a response about any discrepancies so that we can review your account.

Carrington cannot provide income tax advice. If you have any 1098-T questions regarding tax credits, eligibility, reporting your tax credit on your tax return, etc., please contact a tax professional or the IRS Taxpayer Assistance line at 800.829.1040.